# Privacy policy

**Last Updated:** November 3, 2026

IQBID Helios Limited (the "Company", "we", "us", or "our"), a company incorporated and registered under the laws of the Republic of Seychelles with international business company registration number **252002** and having its registered office at Suite 9, Ansuya Estate, Royal Street, Victoria, Mahe, Seychelles, operates as the definitive Data Controller for users accessing the Service outside the territories of the United States of America, the European Union, the European Economic Area, and the Russian Federation (collectively, the "Rest of the World" or "RoW" region).

This Global Privacy Policy explains how we collect, process, and protect your personal identifiers, transactional metrics, and technical data when you interact with our artificial intelligence (AI) model aggregation platform, decentralized cloud infrastructure, internal computational ledger, user interface, websites, software applications, and associated web resources, including iqbid.io, iqbid.ai, wallet.iqbid.io, files.iqbid.io, video.iqbid.ai, iqbid.site, and proofer.site (collectively, the "Service").

## 1. Data collection and routing

The Company implements explicit operational frameworks to collect, process, and securely route user metrics, transactional histories, and telemetry metadata.

## 1.1. Categories of Collected Information

We capture and process the following specific categories of data:

- **Account Identifiers:** Your digital email address, automated user profile identification number (UID), registration timestamps, and encrypted login access logs.
- **Technical Telemetry:** Network Internet Protocol (IP) address, operating system parameters, browser engine fingerprints, and programmatic interaction timestamps.
- **Commercial and Balance Telemetry (Non-Crypto Assets Standing):** Comprehensive logs of billing interactions, selected payment currencies, transaction success metrics, and unique financial confirmation numbers synchronized with Payment Processors. This category encompasses detailed records of Subscription Plans, Standalone Computational Packs, and active utilization or balance carry-over of computational credit units (the **"IQBID Credits"**) monitored at **wallet.iqbid.io**. IQBID Credits are strictly internal, proprietary, non-crypto technical metrics used exclusively for calculating data throughput, API execution costs, and server bandwidth for AI data generation. They explicitly do not constitute virtual currencies, crypto-assets, digital utilities, stablecoins, digital securities, or investment instruments, possessing zero cash value and remaining entirely non-transferable or non-redeemable for fiat or crypto.

- **Strict Cardholder Data Disclaimer:** The Company strictly complies with international PCI DSS standards. **We do not collect, capture, view, intercept, or store raw payment card numbers, expiration dates, or card security codes (CVV/CVC).** All financial credentials are input directly into, and processed exclusively by, our authorized secure third-party financial infrastructure partners ("Payment Processors").

## 1.2. Infrastructure API Routing

To fulfill your computational data generation requests, execute advanced workspace prompts, synthesize media assets, or deploy landing configurations, the system automatically converts your text prompts, structured questions, programmatic scripts, and uploaded multi-format files transmitted via iqbid.io, iqbid.ai, wallet.iqbid.io, files.iqbid.io, video.iqbid.ai, iqbid.site, or proofer.site ("User Content") into secure, aggregated API payloads. This payload data is automatically routed via end-to-end encrypted backend server-to-server channels to international artificial intelligence infrastructure providers and downstream suppliers (such as OpenAI, LLC and Google LLC) acting as corporate Sub-processors located in the United States and other global cloud operational zones solely for real-time computational execution and response delivery.

## 2. Data use for machine learning and AI training

The Company periodically optimizes, fine-tunes, and enhances its proprietary software routing algorithms and operational machine learning layers utilizing anonymized or de-identified technical interaction metrics.

## 2.1. User Control Panel and Opt-Out Rights

You maintain absolute personal authority over your digital content history. If you do not wish your text prompts, structured queries, or multi-format interaction logs ("User Content") to be utilized for technical model improvement or algorithmic tuning, you possess the right to disable this processing activity instantly and at any time. You can manage your preferences directly inside your digital User Dashboard under the "Data Controls" and privacy preferences panel, or by submitting a formal written request via electronic mail to our data operations team at: privacy@iqbid.ai.

## 2.2. Protection of Financial and Balance Standing

The Company explicitly guarantees that exercising your right to opt out of machine learning data training will not result in any adverse consequences, account limitations, or technological degradation of core system functionalities. Furthermore, opting out will cause absolutely zero alterations or reductions to your active financial standing, including your currently running Subscription Plan tier limits, Standalone Computational Packs configurations, or your permanent, non-expiring carry-over **IQBID Credits** balance.

## 2.3. Special Disclosures Regarding Health Data (Global Compliance)

To the extent that you voluntarily submit text prompts, structured queries, programmatic scripts, or multi-format digital files to the Service interface (including files.iqbid.io) that contain potential

health-related information, medical symptoms, or biological identifiers, such metrics are processed strictly upon your explicit, affirmative, and unambiguous consent executed during account registration. All processing of potential health data is strictly volatile and limited to automated software routing. The Company explicitly guarantees that under no circumstances shall any health-related data elements, prompt logs, or uploaded files be utilized for internal machine learning induction, deep learning algorithmic training, or fine-tuning of artificial intelligence systems. Any files or text contexts containing potential health information are cached temporarily using automated encryption keys and are permanently overwritten or completely anonymized within ninety (90) calendar days of submission, unless manually deleted earlier by the user. You maintain the absolute right to revoke this processing consent at any time by contacting our team at privacy@iqbid.ai, which will trigger the immediate erasure of associated logs without impacting your active account standing or your accrued **IQBID Credits** balance.

## 3. Data retention and storage timelines

The Company applies strict operational retention schedules to ensure that user data is never kept longer than required for its explicit processing frameworks:

## 3.1. Account Data and Transactional Metrics

Your account identifiers, profile credentials, access logs, and financial transaction references are securely retained in our databases for as long as your user account remains active, or for the duration strictly necessary to deliver your permanent computational limits, manage account standings, and satisfy the statutory financial auditing, tax reporting, and anti-fraud accounting requirements mandated by international regulations and our partner Payment Processors. **This data retention is directly required to protect and maintain your non-expiring carry-over balance of IQBID Credits at wallet.iqbid.io, subject strictly to the condition that the account maintains an active standing by executing at least one (1) successful authorized system login every eighteen (18) consecutive months pursuant to the Global Terms of Service**.

## 3.2. User Content and Interface History Cache

To manage operational cloud engineering overhead, maintain low interface latency, and protect your privacy, all User Content (text prompts, query strings, and uploaded multi-format files processed via files.iqbid.io) along with machine-generated Outputs (including records from video.iqbid.ai, iqbid.site, and proofer.site) are securely cached in an encrypted state on our routing servers. This temporary cache is maintained solely to enable your active interface history view and continuous workspace retrieval. All cached data assets are automatically, definitely, and permanently deleted and overwritten within our server logs exactly ninety (90) calendar days from the date of initial generation, unless you manually execute a command to purge your chat history panel earlier via your user dashboard interface.

## 4. Changes to this Privacy Policy and Effective Date

(a) **Effective Version and Current Status:** This Privacy Policy is effective, active, and legally binding upon users as of the "Last Updated" date indicated at the top of this document. Any interactions, system data processing, session caching, or transactional histories executed on the Service (including all actions within wallet.iqbid.io and files.iqbid.io) are governed strictly by the specific version of the Privacy Policy active on the precise calendar date of such interaction.

(b) **Right to Modify and Amend:** The Company reserves the absolute unilateral right to update, amend, modify, adjust, or completely replace any part, provision, or clause of this Privacy Policy, including changing the categories of processed metrics or the data management protocols regarding Subscription Plans, Standalone Computational Packs, and the **IQBID Credits** balance, at any time to reflect cloud infrastructure changes, security upgrades, or global regulatory updates.

(c) **User Responsibility to Monitor Updates:** The Company will indicate policy updates exclusively by updating the "Last Updated" stamp at the top of this page . The Company is not obligated to dispatch individual email notifications or dashboard alerts regarding modifications. It is your sole personal responsibility to check this page periodically to maintain active awareness of the current data protection framework. Your continued access to or use of the Service following the publication of any modifications constitutes your immediate, absolute, and irrevocable acceptance of the updated Privacy Policy. If you do not agree to the updated policy, your sole remedy is to cease utilizing the Service immediately and close your account profile.

## 5. Contact information and corporate details

For any administrative inquiries, data protection questions, requests to access or purge personal logs, or privacy notifications across connected infrastructure properties (including iqbid.io, iqbid.ai, wallet.iqbid.io, files.iqbid.io, video.iqbid.ai, iqbid.site, and proofer.site), please contact our data operations and legal compliance team via electronic mail at: **privacy@iqbid.ai** .

Please ensure that your formal notifications explicitly contain your registered user account details and associated unique identifiers (UID) to enable prompt system verification without affecting your active standing or your accrued **IQBID Credits** balance.

All formal corporate, data privacy, and legal communications under this Global Privacy Policy shall be routed strictly to the following corporate entity:

- **Corporate Processing Entity:** IQBID Helios Limited
- **International Business Company Number:** 252002
- **Official Registered Office Address:** Suite 9, Ansuya Estate, Royal Street, Victoria, Mahe, Seychelles

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